



Texas Rural Water Association Operator Training Course

Customer Service Inspections
(0606)

September 11-12, 2018

Hallsville, TX

Member \$265.00
Non-Member \$315.00

Tuesday: 8:00 am - 5:00 pm
Wednesday: 8:00 am - 5:00 pm

16 Credits Hours

Location:

Gum Springs WSC
714 Mt. Pleasant Rd
Hallsville, TX 75650

For directions please call: (903) 660-3420

Host: Gum Springs Water Supply Corporation

Instructor: Thomas Acker

Student Requirements:

Please come to class prepared and bring the following:

- Pen and Pencil with eraser
- Calculator
- TCEQ license number or SSN

CSI & CCC is a comprehensive course covering the various elements necessary to become a licensed Customer Service Inspector. This 16-hour course can also be used for continuing education units (CEU) for renewal of the CSI, BPAT and Water licenses. 12 hours of CEUs have also been approved for the Wastewater, Irrigators, and Water Treatment Specialist licenses.

This course provides an in-depth review of the important aspects of the federal Safe Drinking Water Act, Texas state statutes and the TCEQ rules and regulations that relate to the prevention of contamination of public water supplies by cross-connections.

The specific purposes of this training program are to develop an increased awareness of the potential problems and liabilities resulting from cross-connections and lead in public water systems; to provide specific information about the responsibilities of water system personnel and how to structure and implement an effective cross-connection and backflow prevention program. The establishment of a protocol for the implementation of a CSI program is an essential element of this course. The information is presented to prepare individuals with the technical knowledge to challenge the TCEQ examination for a CSI license.

**IMPORTANT: Pre-registration is encouraged.
TO AVOID CANCELLATION, TRWA MUST HAVE A MINIMUM OF 14 PRE-REGISTERED.**

*Payment for this course can be made to TRWA with registration or on the first day of class.
Fax or mail this form to: TRWA, 1616 Rio Grande, Austin, TX 78701 - fax:512-472-5186 - ph: 512-428-5754
Registration is available on-line at www.trwa.org*

Customer Service Inspections Training Course Registration Form Hallsville – September 11-12, 2018

Member ID: _____ ****REQUIRED if registering as a member****

Name: _____ Representing: _____

Address: _____ City: _____ State: _____ Zip: _____

Daytime Phone: () _____ TCEQ License # _____

E-Mail Address: _____ I will Pay By: check at class call me for CC# Bill Me

Acknowledgement of Notice of Potential Ineligibility for License

Name: _____

Date of Birth: _____

Email Address: _____

By signing this form, I acknowledge that Texas Rural Water Association notified me of the following:

- the potential ineligibility of an individual who has been convicted of an offense to be issued an occupational license by the Texas Commission on Environmental Quality (TCEQ) upon completion of the educational program;
- the current TCEQ Criminal Conviction Guidelines for Occupational Licensing, which describes the process by which the TCEQ's Executive Director determines whether a criminal conviction:
 - renders a prospective applicant an unsuitable candidate for an occupational license;
 - warrants the denial of a renewal application for an existing license; or
 - warrants revocation or suspension of a license previously granted.
- the right to request a criminal history evaluation from the TCEQ under Texas Occupations Code Section 53.102; and
- that the TCEQ may consider an individual to have been convicted of an offense for the purpose of denying, suspending or revoking a license under circumstances described in Title 30 Texas Administrative Code Section 30.33.

Enrollee Signature and Date: _____